

Provider Email:

**PLEASE NOTE THAT GREENE COUNTY HAS BEEN ADDED.**

Dear Subsidized Child Care Providers in Beaufort, Bladen, Brunswick, Carteret, Columbus, Craven, Cumberland, Duplin, **Greene**, Harnett, Hoke, Hyde, Johnston, Jones, Lee, Lenoir, Moore, New Hanover, Onslow, Pamlico, Pender, Pitt, Richmond, Robeson, Sampson, Scotland, Wayne, and Wilson counties.

Due to the extensive flooding and damage caused by Hurricane Florence, the Division of Child Development and Early Education (DCDEE) understands that many child care facilities were not able to operate for many days during the month of September. In an effort to assist with the damage and devastation caused by this storm, DCDEE is prepared to make full payments based on children's attendance prior to Hurricane Florence to providers who provided subsidized child care assistance during September 2018 and are located in the counties most affected by Hurricane Florence. If your facility is NOT located in one of these counties, please record attendance in the NC FAST Provider Portal based on the child/ren's actual attendance for the entire month of September 2018.

If your child care facility is located in one of the counties listed below, please follow these guidelines when entering attendance into the NC FAST Provider Portal for the service month of September 2018. If a child attended at least one day at your child care facility during the month of September prior to September 11<sup>th</sup>, you should record attendance for that child based on his/her actual attendance. Beginning September 11<sup>th</sup> through September 30<sup>th</sup>, you may record present for all of your children receiving subsidized child care assistance. **This is only applicable for the service month of September 2018 for providers located in the counties most severely affected by Hurricane Florence and are considered disaster areas by the Federal Emergency Management Agency (FEMA).** These counties are listed below.

Beaufort County, Bladen County, Brunswick County, Carteret County, Columbus County, Craven County, Cumberland County, Duplin County, **Greene County**, Harnett County, Hoke County, Hyde County, Johnston County, Jones County, Lee County, Lenoir County, Moore County, New Hanover County, Onslow County, Pamlico County, Pender County, Pitt County, Richmond County, Robeson County, Sampson County, Scotland County, Wayne County, and Wilson County.

Please contact DCDEE at 919-527-6590 or the Provider Help Desk at 919-813-5460 if you have questions.