



North Carolina Department of Health and Human Services

Pat McCrory
Governor

Aldona Z. Wos, M.D.
Ambassador (Ret.)
Secretary DHHS

June 27, 2013

Subject: Webinar for Rollout of the Economic Benefits Integrated Manual Income Section

Attention: Medicaid Program Administrators and Supervisors
Work First Program Administrators and Supervisors
Special Assistance Program Administrators and Supervisors
Food and Nutrition Services Program Administrators and Supervisors
Work First Program Administrators and Supervisors
Refugee Assistance Program Administrators and Supervisors
Subsidized Child Care Program Administrators and Supervisors
Special Assistance Program Administrators and Supervisors
Energy Programs Program Administrators and Supervisors

Dear County Director of Social Services:

The Economic Benefits Policy Governance Board is excited to announce the rollout of the Integrated Eligibility Manual! The Income Section of the Integrated Eligibility Manual will be effective July 15, 2013 with the publication of an Administrative Letter.

This new income manual includes policy for the following programs:

- Medicaid Aged, Blind, and Disabled;
- Medicaid Family and Children;
- NC Health Choice);
- Food and Nutrition Services (FNS);
- Work First (WF)
- Refugee Assistance (RA),
- Subsidized Child Care (SCC),
- Special Assistance (SA) and
- Energy Programs (EP)

The rollout of the Economic Benefits Integrated Manual Income Section will begin with training provided by DHHS through a webinar. The policy content and the format have changed dramatically. The policy manual will be located at a different web address from all other current economic benefits program policy. We will provide a link to the new manual site from the current manual website.

The goal of the webinar is to introduce counties to the income section of the integrated policy manual for the policy changes as well as introducing the new format. We will be walking through the various sections of the income policy, demonstrating how to use the new format as well as highlighting income policy changes.

www.ncdhhs.gov

Tel 919-855-4800 • Fax 919-715-4645

Location: 101 Blair Drive • Adams Building • Raleigh, NC 27603

Mailing Address: 2001 Mail Service Center • Raleigh, NC 27699-2001

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The webinar will not be open for counties to voice live questions, however instructions will be provided during the webinar how questions or comments can be submitted. The webinar is limited to 150 callers, so DSS staff should gather in one room if possible to participate in the presentation. The presentation will be recorded in order for agencies to be able to share the information with other staff or colleagues who were not available to participate.

Please see below for the date and time and instructions for accessing the webinar.

Date: Monday, July 8, 2013

Time: 10:00 am- Noon

Topic: NC DHHS Integrated Income Manual Training

Meeting Number: 762 711 827

Meeting Password: ncwss

To start or join the online meeting on the web, go to

<https://pcgus.webex.com/pcgus/j.php?ED=186201817&UID=485996312&PW=NMTZkYjA4NDY1&RT=MIMxMQ%3D%3D>

Audio conference information

If you do not chose to use you computer speakers, you may dial into the conference for audio. To receive a call back, provide your phone number when you join the meeting via the web, or call the number below and enter the access code.

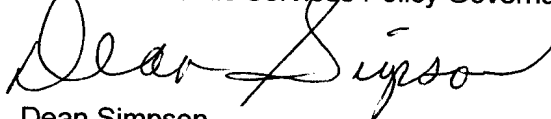
Call-in toll-free number (US/Canada): 1-877-668-4493

Call-in toll number (US/Canada): 1-650-479-3208

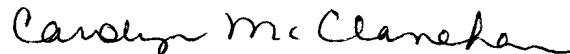
Toll-free dialing restrictions: http://www.webex.com/pdf/tollfree_restrictions.pdf

Access code: 762 711 827

Sincerely,
DHHS Economic Services Policy Governance Board



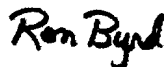
Dean Simpson
Division of Social Services



Carolyn McClanahan
Division of Medical Assistance



Chris Urso
Division of Aging and Adult Services



Ron Byrd
Division of Child Development and Services Early
Education