# DMA ADMINISTRATIVE LETTER NO: 06-15, UNCONVERTED MEDICAID CASES

DATE: December 17, 2015

**SUBJECT: Unconverted Medicaid Cases** 

**DISTRIBUTION:** County Directors

**Medicaid Supervisors** 

**Medicaid Staff** 

#### I. BACKGROUND

Effective January 1, 2014, a methodology for determining countable income and household composition based on modified adjusted gross income (MAGI) is to be applied to both Medicaid and CHIP eligibility for most enrollees, including children, pregnant women, parents and other caretaker relatives groups on applications and recertifications.

North Carolina was granted a waiver to delay using the MAGI methodology on recertification that were due in 2014 and allowed counties to continue to use the 2013 traditional budget methodology during 2014.

The state provided recommendations on how to complete the recertifications by March 31, 2015. Some counties have not met the expected deadline even with the recommendations sited in the December 2014 DCDL, therefore the state has continued (upon request) to auto extend MAGI recertifications for certain counties. Counties must manually extend other programs if recertifications are not completed timely.

#### II. INSTRUCTIONS

A. As a follow-up to NCFAST RED Communication on 12/4/2015 entitled: Cases Not Fully Converted in NCFAST/Action Required-RED, recertifications that have not been fully converted in NCFAST must be completed. Determine eligibility using MAGI or traditional budgeting rules, whichever is applicable.

The Job Aids are: <u>EIS Converted Case Job Aid</u> and <u>Advanced User EIS</u>
<u>Converted Case Job Aid</u>, for <u>Conversion Process</u>. Then follow all applicable Job Aids for authorizing if eligible when completing recertification.

B. To determine the status on recertifications, a preliminary report was run in NCFAST that identified 8,671 beneficiaries who have been auto or manually extended without redetermination under the appropriate policy and NCFAST rules.

## C. It is critical these cases be fully converted in NCFAST using the appropriate budgeting methodology.

To assist in this process, a report has been created that identifies these cases. It includes county, worker name, beneficiary name, program, and certification period. The report is located on FAST Help: Reports>Cases Not Fully Converted> Cases Not Fully Converted in NC FAST. The deadline for completion is January 31, 2016. NCFAST will update the report weekly to determine the progress of each county identified. OST staff has been assigned to work with the NCFAST liaison and county staff.

### III. EFFECTIVE DATE

This policy is effective upon receipt.

If you have any questions regarding this information, please contact the Operational Support Team at <a href="mailto:ost.policy.questions@dhhs.nc.gov">ost.policy.questions@dhhs.nc.gov</a>.

Dave Richard

Deputy Secretary for Medical Assistance