

CHANGE NOTICE FOR MANUAL NO. 16-10, COMMUNITY CARE OF NORTH CAROLINA/CAROLINA ACCESS NEW CODES

DATE: OCTOBER 25, 2010

Manual: Aged, Blind, And Disabled Medicaid Manual

Change No: 16-10

To: County Directors of Social Services

Effective: 11/01/10

I. BACKGROUND

In order to assist caseworkers in using the correct code when exempting a recipient from CCNC/CA, revisions are made in policy and procedures regarding exemptions codes, 9900646, and 9900647. These new codes and procedures will be effective 11/01/2010.

II. CONTENT OF CHANGE

MA-2425, Community Care of North Carolina/Carolina ACCESS (CCNC/CA), is revised to include new manually entered exemption codes, 9900646 and 9900647 and their definition description. In addition, exemption code 9999903 is updated with a new definition description.

- A. Caseworkers will enter code 9999903 if they have been unable to contact a dual eligible (Medicaid/Medicare) recipient to explain and offer enrollment in CCNC/CA. This code is only used for Medicare recipients.**
- B. Caseworkers will enter code 9900646 if they have explained and offered CCNC/CA and the dual eligible recipient chooses not to enroll.**
- C. Caseworkers will enter code 9900647 if they are unable to *auto enroll* the recipient to a PCP located within a 30 mile radius from the recipient's home.**
- D. Caseworkers will enter code 9900647 if no provider is available for the recipient to choose for a PCP within a 30 mile radius from the recipient's home and the recipient does not choose a PCP at a greater distance.**

III. EFFECTIVE DATE AND IMPLEMENTATION

This policy is effective 11/01/2010. Apply this change to applications taken and redeterminations started on or after 11/01/2010, as well as to those presently in process.

IV. MAINTENANCE OF MANUAL

A. Remove: MA-2425, Community Care of North Carolina/Carolina ACCESS, pages, 9-14.

B. Insert: [MA-2425](#), Community Care of North Carolina/Carolina ACCESS, pages, 9-14, dated 11/01/2010.

If you have any questions regarding this information, please contact your Medicaid Program Representative.

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Director

(This material was researched and written by Betty West, Customer Service Manager, Managed Care Unit and Sandi Morrow, Medicaid Program Consultant, Medicaid Eligibility Unit)