

# CHANGE NOTICE FOR MANUAL NO. 11-11, DVA ASSISTANCE WITH VETERAN'S BENEFITS

**DATE: 05/26/11**

**Manual:** Family and Children's Medicaid  
**Change No:** 11-11  
**To:** County Directors of Social Services  
**Effective:** 06/01/11

## Make the following change(s)

### I. BACKGROUND

The Division of Medical Assistance (DMA) and the Division of Veteran's Administration (DVA) have entered into an agreement whereby DVA will assist Medicaid applicants and recipients who may be entitled to veteran's benefits in obtaining all of the benefits to which they are entitled. In order to perform this task, DVA must be appointed by the veteran or family member to be his VA claims representative using VA form 21-22, Appointment of Veterans Service Organization as Claimant's Representative. The signed VA form 21-22 also enables DVA to verify veteran's benefits for DSS.

Medicaid applicants and recipients who are potentially eligible for veteran's benefits cannot be compelled to appoint DVA as their claims representative. However, applicants and recipients must show proof that they have applied for such benefits if they choose not to appoint DVA to assist them.

### II. CONTENT OF CHANGE

MA-3300, Income, is revised to include instructions for using VA form 21-22, Appointment of Veterans Service Organization as Claimant's Representative, to contact the applicant/recipient who is potentially eligible for veteran's benefits. In addition, a cover letter has been created ([form DMA-5026](#)) which explains to the applicant/recipient that he must apply for veteran's benefits and that DVA can assist him in this process.

### III. EFFECTIVE DATE AND IMPLEMENTATION

This policy is effective June 1, 2011. Apply this policy to applications taken and redeterminations started on or after 6/01/11, as well as those presently in process.

#### **IV. MAINTENANCE OF MANUAL**

**Remove:** MA-3300, Income, pages 51-90.

**Insert:** [MA-3300](#), Income, pages 51-91.

If you have any questions regarding this information, please contact your Medicaid Program Representative.

Craig L. Gray, MD, MBA, JD,

Director

(This material was researched and written by William Appel, Policy Consultant, Medicaid Eligibility Unit)