

CHANGE NOTICE FOR MANUAL NO. 17-23, MA-3421, MAGI RECERTIFICATION

DATE: November 16, 2023

Manual: Family and Children’s Medicaid
Change No: 17-23
To: County Directors of Social Services

I. BACKGROUND AND CONTENT OF CHANGE

The Division of Health Benefits (DHB) has revised and added clarifications for the Family and Children’s Medicaid policy section [MA-3421, MAGI Recertification](#).

II. POLICY UPDATE

A. General Updates

References to policy sections have been reviewed and corrected throughout.

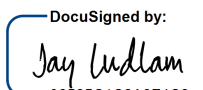
B. Updates for Specific Sections

1. II.G: guidance for requesting information via NCFAST-20020 and/or DHB-5097.
2. III.C: updated information regarding automatic mailing of the DHB-5046.
3. IV.B: child support cooperation reminders and clarifications.
4. VI: section VI. has had multiple updates in all subsections based on new guidance for NCFAST-20020 requirements.
5. VIII: guidance for caseworker responsibility in regard to the DHB-2187 has been added.
6. IX: several updates are included in this section related to procedures when the beneficiary is changing from one Medicaid program to another at recertification.
7. VII.A and IX.D: clarification has been added regarding the number of days allowed when requesting information via the [DHB-5097/DHB-5097sp](#), Request for Information.

III. EFFECTIVE DATE AND IMPLEMENTATION

Changes noted in this change notice are effective upon receipt.

If you have any questions regarding information in this letter, please contact your [Operational Support Team Representative](#).

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Jay Ludlam
Deputy Secretary, NC Medicaid