

## CHANGE NOTICE FOR MANUAL

**DATE:** November 1, 2021  
**MANUAL:** Low Income Household Water Assistance Program (LIHWAP)  
**TO:** County Directors of Social Services  
**CHANGE NO:** 03-2021  
**SUBJECT:** Policy Updates  
**EFFECTIVE:** December 1, 2021

### I. BACKGROUND

The purpose of this change notice is to add Section EP- 600 LIHWAP. The section is the policy section for the Low Income Household Water Assistance Program providing guidance on all aspects of the program.

### II. SPECIFIC CHANGES

**Section 600**-New section added to the Energy Programs manual to explain LIHWAP policy and procedures.

### III. IMPLEMENTATION INSTRUCTIONS

This new policy will be effective December 1, 2021. Submit any questions regarding this policy to [DSS.Policy.Questions@dhhs.nc.gov](mailto:DSS.Policy.Questions@dhhs.nc.gov).

Sincerely,



Carla West,  
Senior Director for Economic Security Division of Social Services,  
Economic and Family Services  
CW/js

**Attachments (1):**  
EP-600 LIHWAP