

## **Disaster Food and Nutrition Services (DFNS) Program Information**

### **What Are Disaster Food and Nutrition Services (DFNS) Benefits?**

Disaster FNS Benefits are being provided to residents that were directly impacted in your county who suffered loss due to April 15, 2018 tornado and severe storms. Not everyone will be eligible for these benefits, as certain eligibility criteria must be met. A person must have lived or worked in the impacted disaster area at the time of the disaster. You can only apply for benefits for those individuals who lived with you prior to the tornado and severe storms. If you are unable to apply in person, you may designate (with a signed statement from you) someone to represent you.

### **How Do I Apply?**

You must file an application for benefits. Your application information must be truthful. A county department of social services worker will interview you and go over your application with you. If you do not understand a question, ask the worker to explain it during the interview. Report all income accurately. Every household that receives DFNS benefits is subject to a federal and/or state review or audit.

### **What Verifications Will I Need to Complete My Application?**

- Identification: Photo ID or any other document that verifies your identity
- Residency (if possible)
- You can use utility bills, tax bills, or insurance policies, or a collateral (friend, employer, pastor, etc.);
- Social Security Number and date of birth for each household member (do not need Social Security Cards, just the number);
- Amount of take home pay for each household member

### **How Will We Determine Your Eligibility?**

Your total income received (or expected to be received) between April 15, 2018 through May 14, 2018 plus available resources, minus a deduction for disaster-related expenses and shelter expenses, shall not exceed federal income limits.

### **How and When Do I Get My DFNS Benefits?**

All DFNS Benefits are placed on an Electronic Benefits Transfer (EBT) card. You will receive an EBT card from the worker if you are eligible, after you complete your application. If you need assistance with using your EBT card, you may contact the NC EBT Call Center at 1-888-622-7328.

## **What Can I Use the DFNS Benefits For?**

You may use your EBT card at any store that accepts FNS EBT cards. Only food, seeds, or plants for a garden may be purchased with the EBT card. You may also purchase infant formula, ice, and drinking water. You **cannot** purchase paper items, soap, vitamins, diapers, medicine, pet foods, tobacco, or alcoholic beverages with your benefits.

## **Penalties**

You must tell the truth when you apply for FNS Benefits.  
Do not sell or give away your EBT card and/or FNS Benefits.  
Anyone who gives false information will have to pay back any FNS benefits that they are not eligible for.

**If you intentionally break the rules of the program or give false information, you may be permanently disqualified from the FNS Program and may be fined up to \$250,000 and/or jailed up to 20 years.**

It is illegal to receive DFNS benefits twice for the same disaster.  
People who get benefits they are not entitled to will be required to pay them back.  
All state and/or county employees that and .5% of all other households who receive DFNS benefits will be audited at a later time.

## **Hearings**

Any household denied DFNS Benefits is entitled to request a fair hearing. You request this at your county department of social services.

## **Regular FNS vs. DFNS Benefits**

The application you make today is for DFNS benefits only. If you want to apply for the regular FNS Program to receive ongoing benefits, if you are eligible, you must apply separately.

**Thank you for your cooperation and patience during this application process.**