

**ECONOMIC INDEPENDENCE DSS ADMINISTRATIVE LETTER NO. 19-2001
(Food Stamps)**

TO: County Directors of Social Services

ATTENTION: Food Stamp Supervisors
Food Stamp Caseworkers

DATE: October 2, 2001

RE: Transaction Code 9 (TC9), Claim Code and Claim Collection Amount

EFFECTIVE DATE: October 15, 2001

I. Transaction Code 9 (TC9) – Claim Code and Claim Collection Amount

Effective October 15, 2001, the Food Stamp Information System (FSIS) edits no longer allows Transaction Code 9 (TC9) to be keyed on the SLUP/SLUO screens to enter a claim code or a claim collection amount. These two fields are updated based on information from the Enterprise Program Integrity Control System (EPICS).

The collection amount is calculated by FSIS based on the claim code from the EPICS file. If a claim is not scheduled for recoupment and there is an outstanding balance, a 'C' is displayed in the claim code field. Code 'C' displays until an 'A', 'H', or 'V' code is received.

If there is a zero balance on the claim, the food stamp allotment is recalculated. FSIS automatically enters zeroes in the claim code field and the collection amount field.

Note: EPICS creates a file to FSIS each night. FSIS runs nightly updates prior to the EPICS nightly updates. Therefore, FSIS displays the EPICS claim information based on the data from the day before in EPICS. Example, on Thursday night, October 18, 2001, EPICS sends a file to FSIS, which contains the claim information. FSIS has already completed Thursday's nightly updates. On Friday morning, October 19, 2001, the EPICS data in FSIS is current as of Wednesday, October 17, 2001.

II. Updates

- A. When a food stamp case is updated with information from EPICS, a DSS-8590 is created with the message: 'Claim Code Changed By EPICS'.
- B. If there is a transaction in hold status and an update is completed based on information received from EPICS, the transaction is removed from hold status. The food stamp case is updated, and the case is displayed on the report: 'Forms Removed From Hold Status Due To EPICS Update'. No hard copy of this report is created but appears in X/PTR under the name: 'DHRSLA SLA782EP FOH EPICS DELETE'.

The report is sorted by county number, worker number, and in alphabetical order within worker number. The report is created nightly and there may be up to 90 versions.

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|-----------|---|-----------|-------------------|--|
| 9/25/2001 | N.C. DEPARTMENT OF HEALTH AND HUMAN RESOURCES FOOD STAMP INFORMATION SYSTEM FORMS REMOVED FROM HOLD STATUS DUE EPICS UPDATE | | | PAGE 1 REPORT NO: SLA782EP RETAIN: ADMIN VALUE |
| COUNTY: | | | | |
| WKR NO | ID NO | CK DGT | HEAD OF HOUSEHOLD | TRANS TC EFF DATE |

- C. A transaction record is created for all food stamp cases updated as a result of the EPICS file. Use the Transaction Tracking (SLTR) to view the cases. Enter EPICS as the user id or enter the FSIS case ID number. EPICS is displayed as the user id.

If you have any questions, please contact the automation staff at 919-733-8938.

Sincerely,

Wilbert R. Morris, Chief
Economic Independence Section

WRM/BA/sw