

# Use your letter to apply for benefits and services



The **Certification Letter** does not expire, but some benefits are time-limited.

- ▶ Find your **Benefits Start Date** in bold and underlined in the middle of your letter.
- ▶ **Keep your letter!** You will need your original letter to apply for benefits and services.

## With your letter, you can get help with:

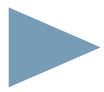
Food  
Money  
Health Insurance

Medical Services  
Mental Health  
Education

Employment  
Housing

*\*You may not be eligible for all benefits, and some benefits are time-limited. See other side for details.*

## What should you do next?



**Call 1-800-307-4712** for help finding a case manager.  
The case manager will help you apply for benefits and services.



**Apply for benefits and services**

- ▶ Visit local benefit-issuing agencies
- ▶ When you go to an office or agency, bring:
  - Original Certification Letter (*required*)
  - Social Security ID (*required*)  
*If you have not received a Social Security number, **visit [ssa.gov/locator](https://ssa.gov/locator) or call 1-800-772-1213** to find your nearest Social Security Administration (SSA) office.*
  - Proof of household income for all working household members (*required*)
  - Original passport or birth certificate (*recommended*)
  - If applicable, proof of car ownership, property ownership, child care, recent bank statements, or rental agreement (*recommended*)

## Remember:

You may not be eligible to receive all benefits, but you have the right to apply for public benefits regardless of your immigration status. A benefit-issuing agency should accept your HHS Certification Letter. If a benefit-issuing agency has questions about the Certification Letter, they should call the number listed in the letter. You have a right to ask for a supervisor if you feel like your rights are being denied or you are experiencing discrimination. Victims of a severe form of trafficking in persons with a T visa can access public benefits — it will not affect their Adjustment of Status (application for a Green Card).

## You may be eligible for these programs:



Food

- Supplemental Nutritional Assistance Program (SNAP): Assistance program used like cash to pay for food at most grocery stores



Money

- Supplemental Security Income (SSI): Cash assistance to meet basic needs (food, shelter, and clothing) for people who are blind, aged, or have a disability and have little or no income and resources.
- Temporary Assistance for Needy Families (TANF): Cash and work opportunities for families and children under 18 years old.
- Refugee Cash Assistance (RCA): Time-limited cash assistance for refugees and other special populations who are not eligible for SSI or TANF. *\*RCA is only available for up to 8 months following your Benefits Start Date.*



Health Insurance and Medical Services

- Medicaid: Health coverage for people with low income and limited resources.
- Refugee Medical Assistance (RMA): Time-limited medical help for refugees and other special populations who are not eligible for Medicaid. *\*RMA is only available for up to 8 months following your Benefits Start Date.*
- Children's Health Insurance Program (CHIP): Health insurance for low-income, uninsured children under 18 years old.
- Office of Refugee Resettlement (ORR) Medical Screenings: Health screenings, diagnosis, treatment, and preventative care.



Mental Health

- Substance Abuse and Mental Health Services Administration (SAMHSA): Help with substance use and mental illness.



Higher Education

- Title IV Federal Student Financial Aid (FAFSA): Grants, loans, and work study to help pay for education.



Employment

- Job Corps: Career training program for youth 16 to 24 years old.
- Refugee Support Services: Services include English language training, vocational training, and job placement and retention.
- Matching Grant program: Helps refugees and other ORR-eligible populations overcome barriers and find jobs quickly.



Housing

- Public Housing Program: Affordable housing for low-income families & individuals.
- Housing Choice Voucher Program: Housing voucher program to help low-income families and individuals pay rent.

### Questions about your letter and benefits

Office on Trafficking in Persons Trafficking Specialists

☎ 1-866-401-5510

✉ Trafficking@acf.hhs.gov

### Case management services in your area

Trafficking Victim Assistance Program

☎ 1-800-307-4712

✉ traffickingvictims@uscrldc.org

### Emergency services

National Human Trafficking Hotline

☎ 1-888-373-7888    📱 Text 233733

💻 Live chat [humantraffickinghotline.org/chat](https://humantraffickinghotline.org/chat)

