

## **COVID-19 One-Time Benefit Payment for Work First Cash Assistance**

*You are receiving this notice because your household has one or more eligible children in a Work First Cash Assistance case.*

Due to the economic impact of COVID-19, the North Carolina Department of Health and Human Services will be issuing a one-time payment of \$265 for each eligible child defined by:

- You applied for Work First Cash Assistance prior to April 1, 2020, and
- You were approved and you are receiving Work First Cash Assistance for April 2020

Children not included in the monthly Work First Cash Assistance will not receive this one-time benefit.

North Carolina will issue this one-time benefit beginning May 22, 2020. This one-time benefit is in addition to regular Work First Cash Assistance that you already receive.

If you normally receive your Work First Cash Assistance on your EBT card, there are three ways to check your balance:

1. Visit [www.ebtedge.com](http://www.ebtedge.com). Click on More Information under EBT Cardholder. You will be prompted to login and/or register your account.
2. Download the ebtEDGE mobile app. The app is available as a free download on the Apple Store and Google Play.
3. Call 1-888-622-7328 and follow the prompts to check your balance.

If you normally receive your Work First Cash Assistance by direct deposit to your bank, you can check your balance with your bank.

**If you have any questions about your payment, you can call the North Carolina EBT Call Center at 1-866-719-0141.**