

CHANGE NOTICE FOR MANUAL

DATE: September 13, 2022
MANUAL: WORK FIRST MANUAL
CHANGE NO.: WF-CN-03-2022
TO: County Directors of Social Services
EFFECTIVE: October 1, 2022

I. BACKGROUND

The purpose of this change notice is to address Work First Manual Section 120: Sanctions. Administrative Letter (AL) 3-2014: Mutual Responsibility Agreement Sanctions for Work First Child Only Cases has been incorporated into Policy Section 120.

II. SPECIFIC CHANGES

Background

- Incorporated language from AL 3-2014 to include guidance for Work First Child Only and Work First Employment Services cases.
- Added language to include the use of the DSS-6244 Adequate Notice.
- Added guidance for case closure due to sanction.

Sanction for Failure to Cooperate with Child Support

- Added guidance for how to correctly apply a sanction.

Sanction for Failure to Meet Provisions of the Mutual Responsibility Agreement

- Added language to provide guidance for the MRA-A and/or MRA-B.
- Updated the “Good Cause” reasons.
- Updated guidance for correctly “Applying the Sanction.”
- Updated guidance for correctly “Ending a MRA Sanction.”

Child Care Exception to a MRA Sanction for a Work-Related Reason (Applicable Only to Single-Parent Families)

- Updated the reasons for Inappropriate Child Care

MRA Sanction and Food and Nutrition Services (FNS)

- Included language regarding the notification of the FNS case manager of a family’s Work First sanction.

III. IMPLEMENTATION PROCEDURES

This policy is effective October 1, 2022. Please contact your Continuous Quality Improvement (CQI) Specialist at dss.policy.questions@dhhs.nc.gov with any questions or concerns.

Sincerely,

A handwritten signature in blue ink that reads "Carla West". The signature is written in a cursive style and is positioned above a thin horizontal line.

Carla West, Senior Director for Economic Security
Economic and Family Services
Division of Social Services

CW/kg

Attachment: WF 120